Tucson Fire Department Medical Administrative Guidelines:

We have an App for that!

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Why an App?

- Tech considerations:
  - 35% of ALL Americans own smart phones
  - That number increases 5% annually
- EMS considerations
  - Resources must be readily accessible
  - Scope and breadth of practice evolving
  - Increasing complexity of work environment and patient profiles
  - Critical thinking and decision-making demand autonomy

Philosophy Behind the Method

- *Administrative Orders are off-line orders approved by the TFD Medical Director. These orders are not intended to provide guidance for all medical or traumatic emergencies.*
- *It is expected that TFD EMS professionals provide care to the best of their ability and within their full scope of practice.*
- *If prudent and reasonable practice dictates a deviation from these orders, it is expected by the Medical Director that the Paramedic or EMT will provide the appropriate care and document the rationale and outcome accordingly.*

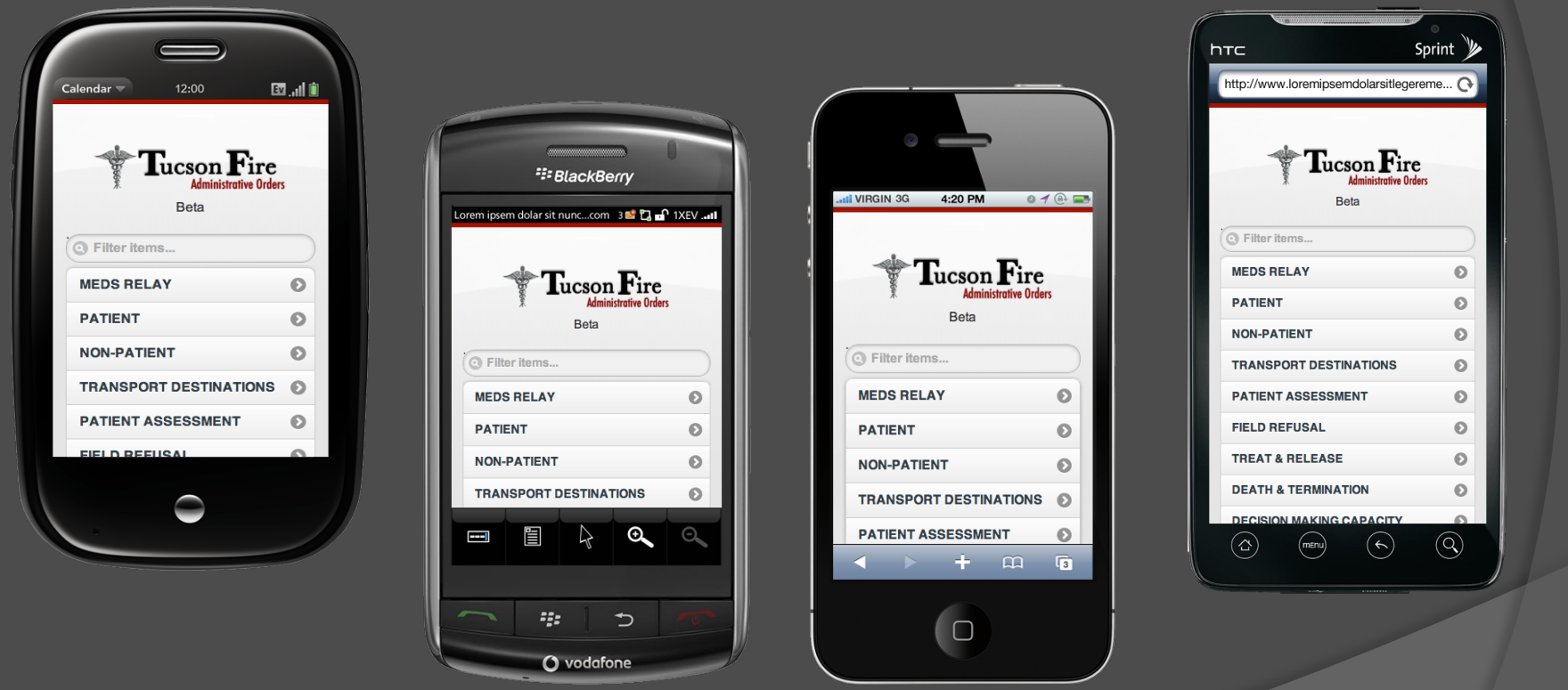
Areas Covered

- General Guidance
  - MEDS Relays
  - Transport Destinations
    - Trauma, Perinatal, Peds, Cardiac, Stroke Guidelines
  - Definition of a Patient and Non-Patient
  - Treat and Release
  - Standard Patient Assessment
  - General Triage and Transport
  - Field Refusal
  - Decision-making Capacity
  - Death and Field Termination
  - BLS & ALS Assessment Thresholds
  - Standard BLS & ALS Care
- Systems Approach
  - Behavioral
  - Cardiac Arrest: Continuous Cardiac Compressions & AHA
  - Cardiovascular
  - Environmental
  - GI/GU/Gyn
  - Injury, Trauma & Burn
  - Metabolic
  - Neuro
  - OB/Neonatal
  - Respiratory: congestive, obstructive, restrictive disease
  - Human Services Referral
  - References: Peds Drugs & equip. sizes; dosing clock, CO monitoring guide

Design Considerations

- Mobile Application
  - Works on all devices
  - Touch screen enabled
  - Works and behaves similarly on phone, tablet, desktop computer or TV

Cross Platform - All screens



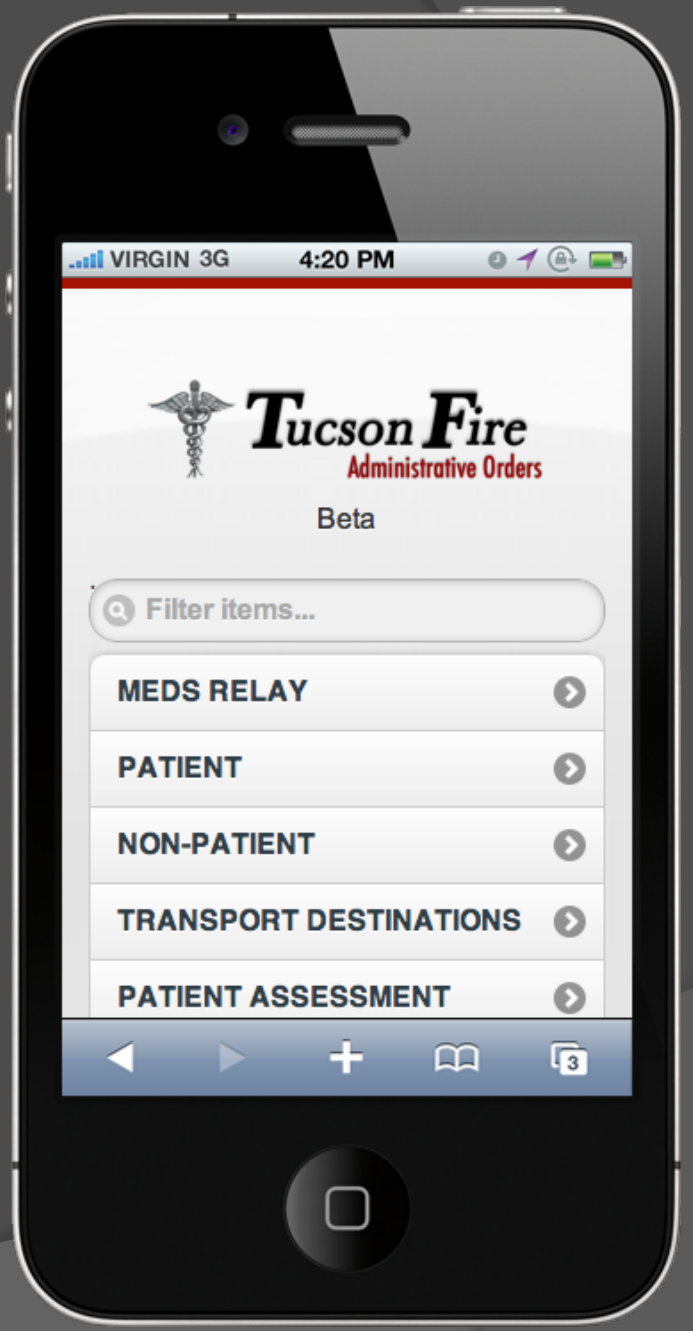
User Considerations

- Information quickly accessible
- Simple and intuitive navigation
- Logically organized
- Searchable
- Only key concepts visible unless more detail needed

Our Application

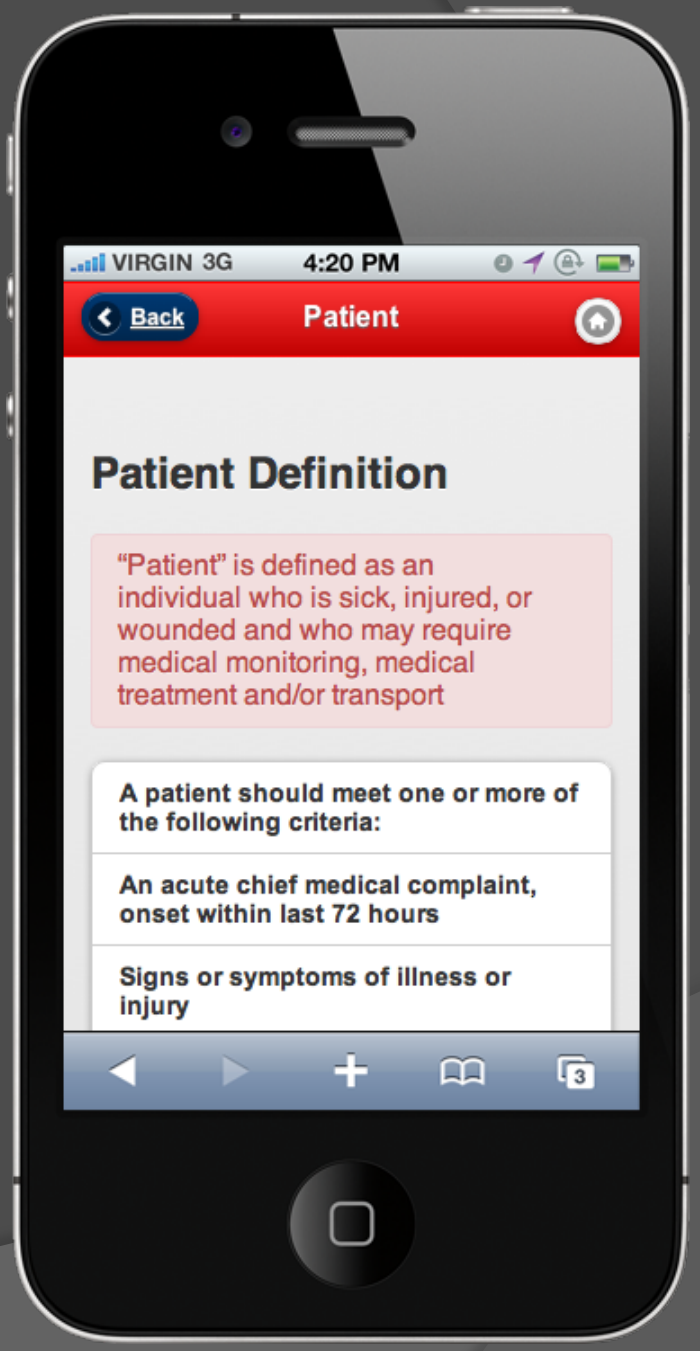
Main Screen

- Typing in search box begins filtering out content
- Click to select



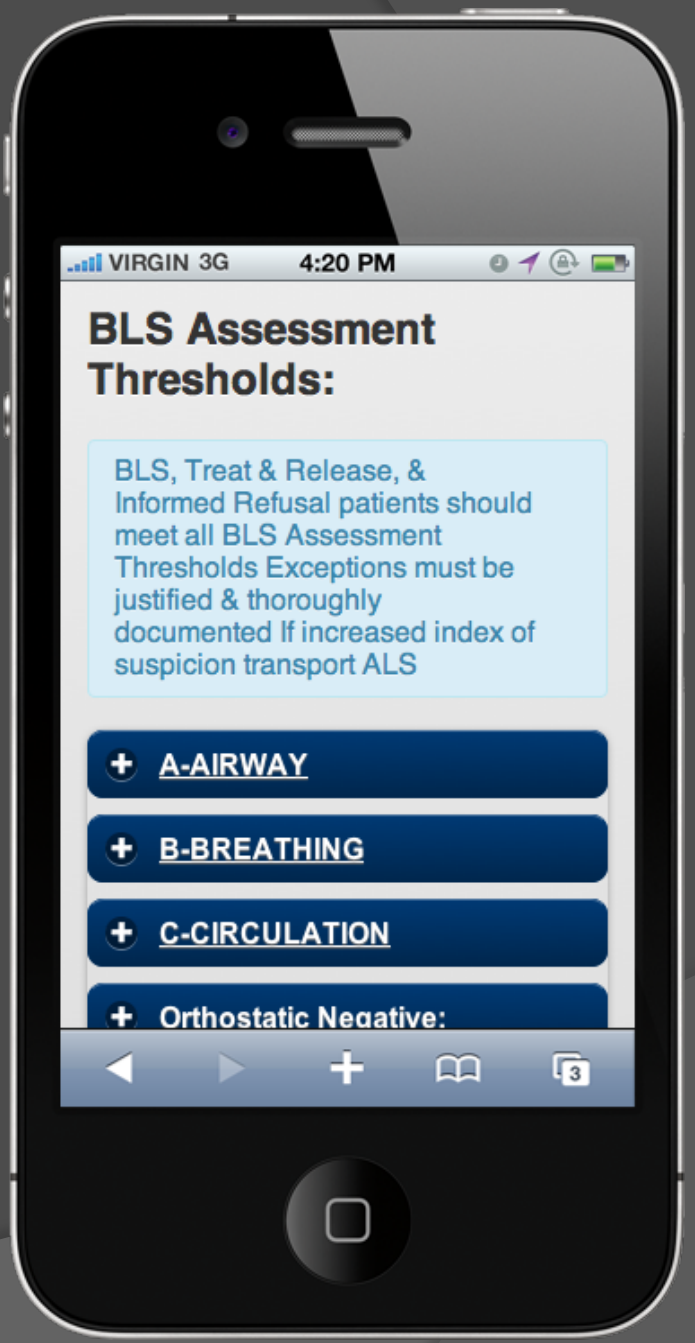
Progression: General to Specific

- Dropdowns and links are content/AO specific



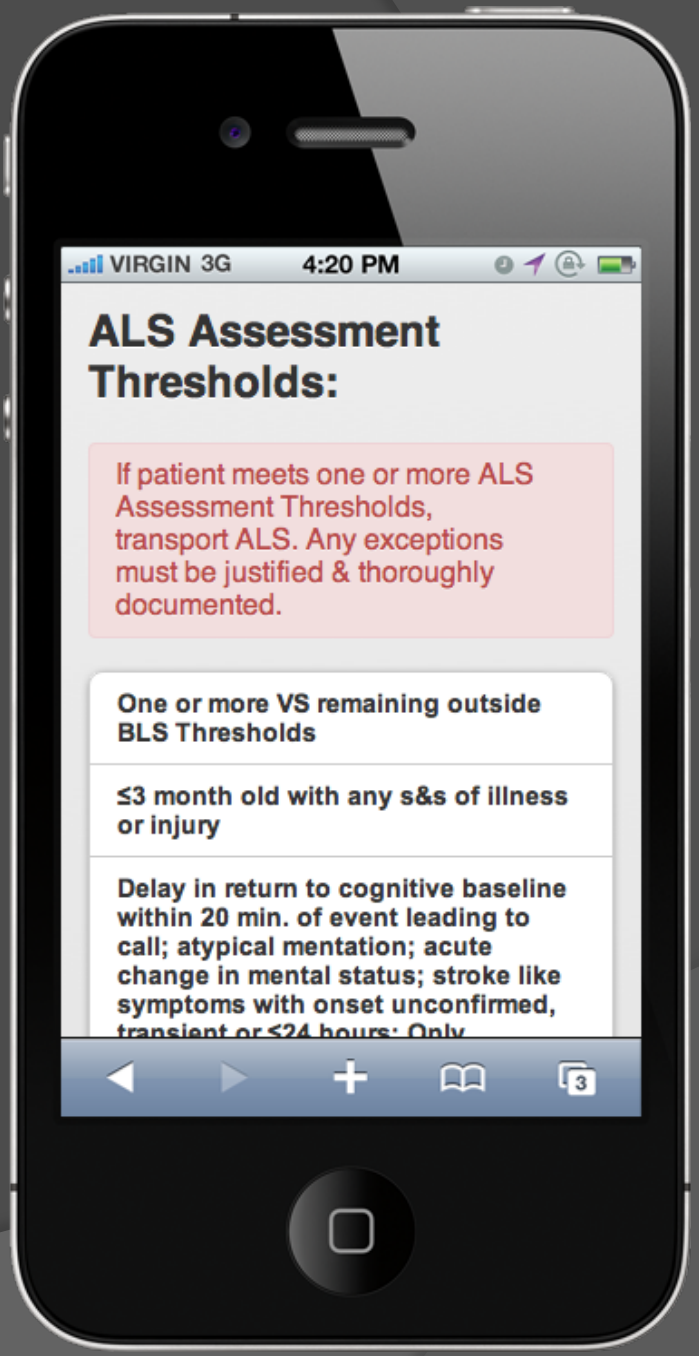
Highlighted General Guidance

- Blue Color Denotes BLS Assessment Thresholds
- “+” Denotes dropdown content



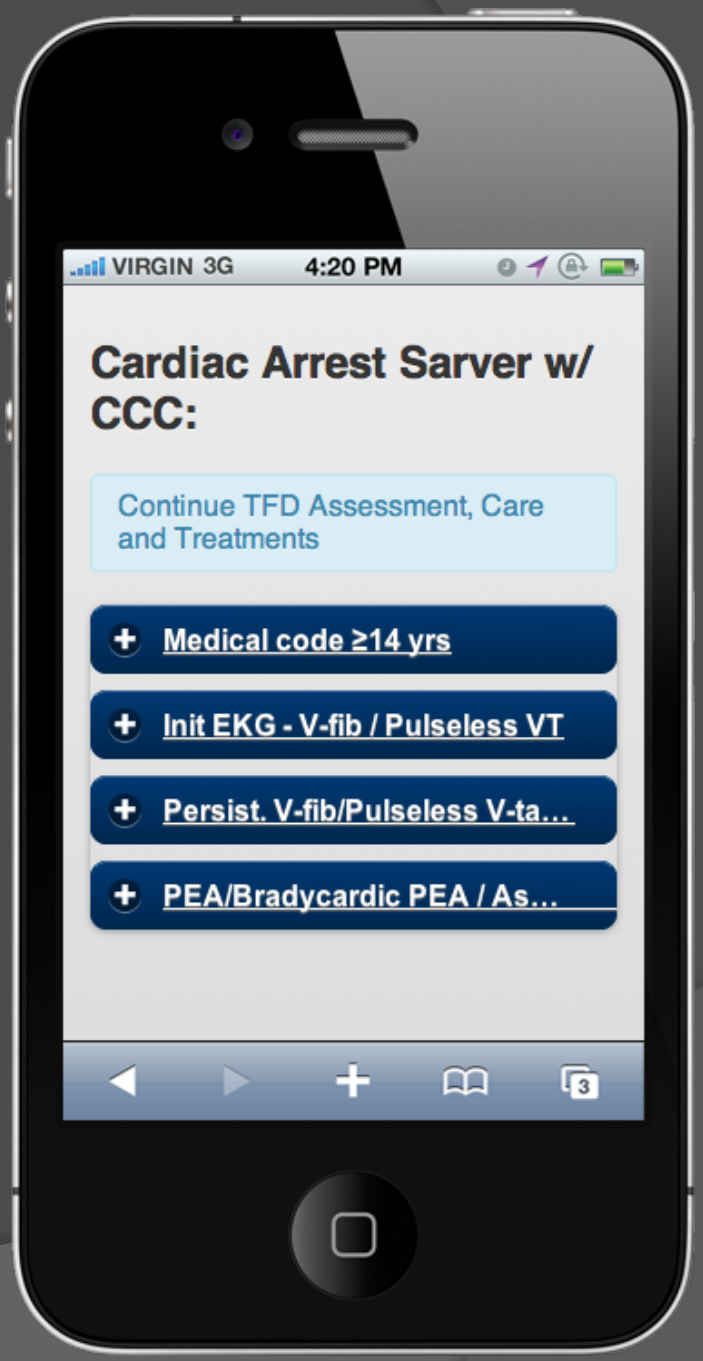
Different Highlighting – Different Meaning

- Red Color Denotes ALS Assessment Thresholds
- Details can be scrolled



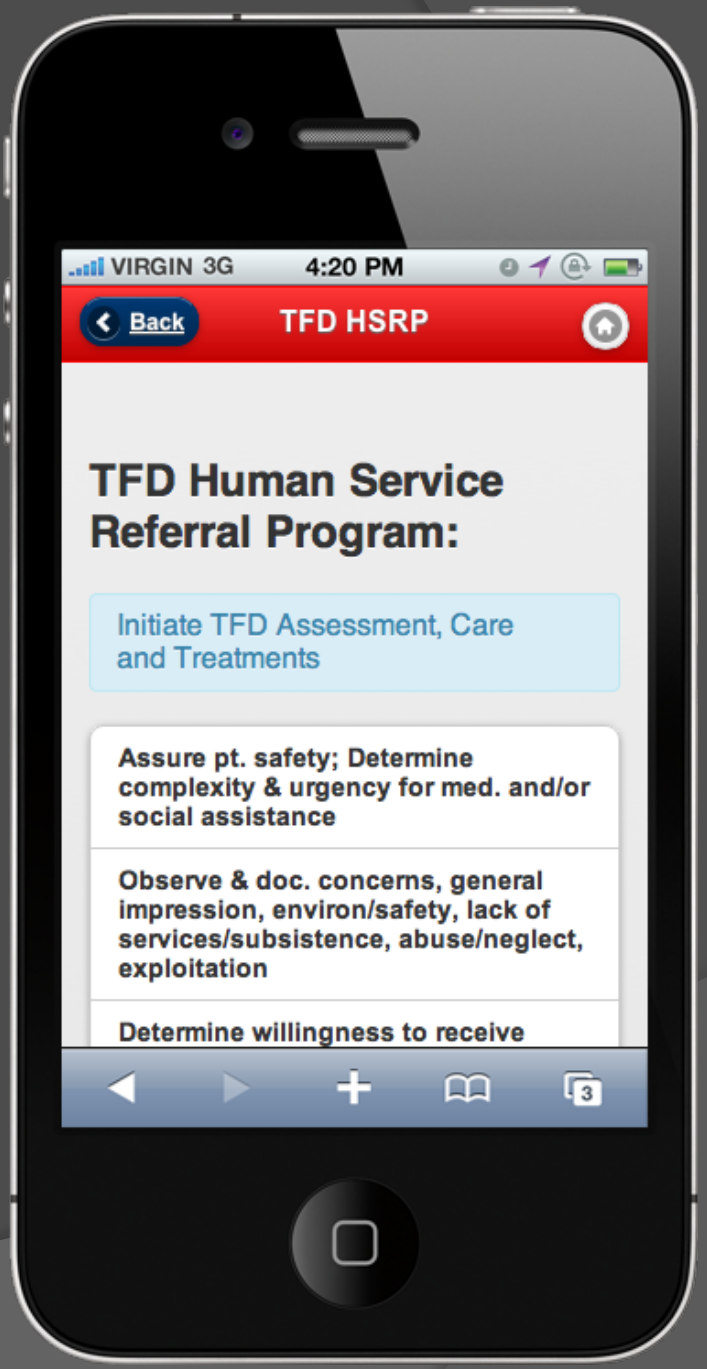
Customizable – Medical Direction Specific

- Modifications and updates can be done in real-time to reflect evidence based practice changes, regional protocols etc.



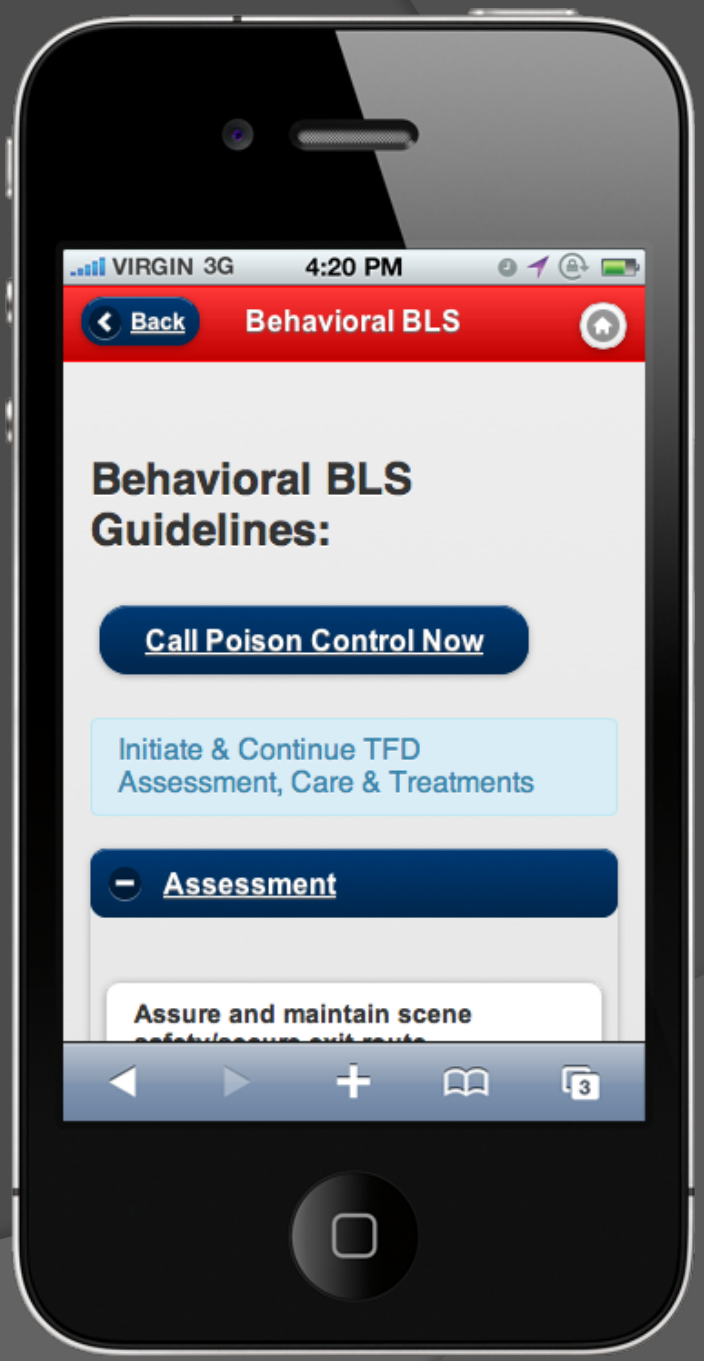
Integrated References and Tools

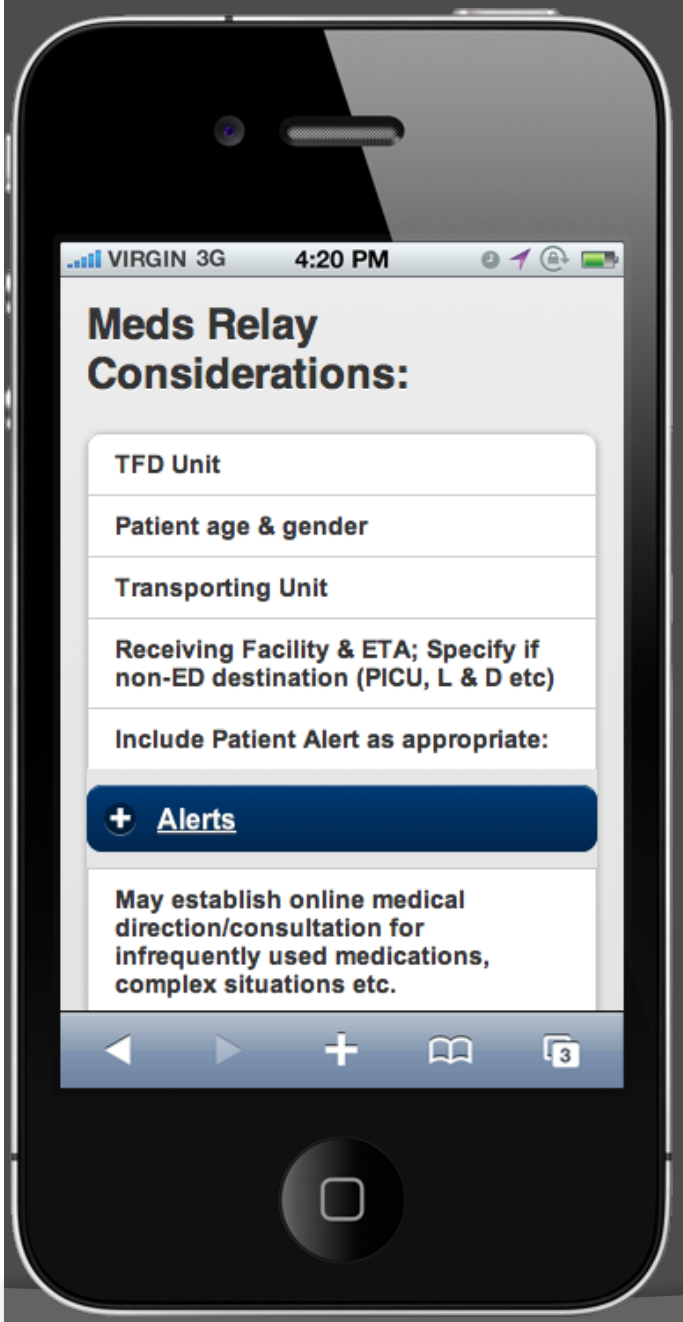
- All AOs build upon one another: all start with common assessment and treatments
- Hyper-links to references, contact information and auto-dial phone connection



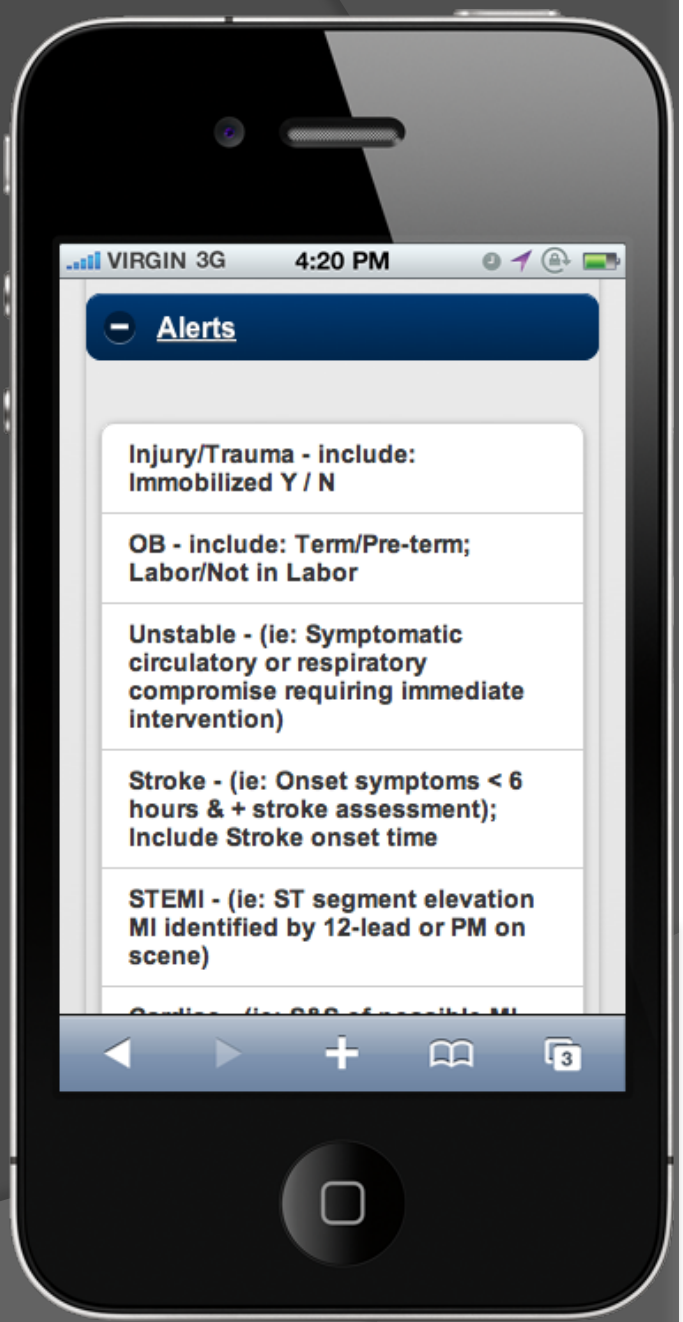
Navigation Always Visible – Top and Bottom

- Key Concepts appear first
- Dropdowns for more detail
- Telephone numbers are instantly dialed with push of a button



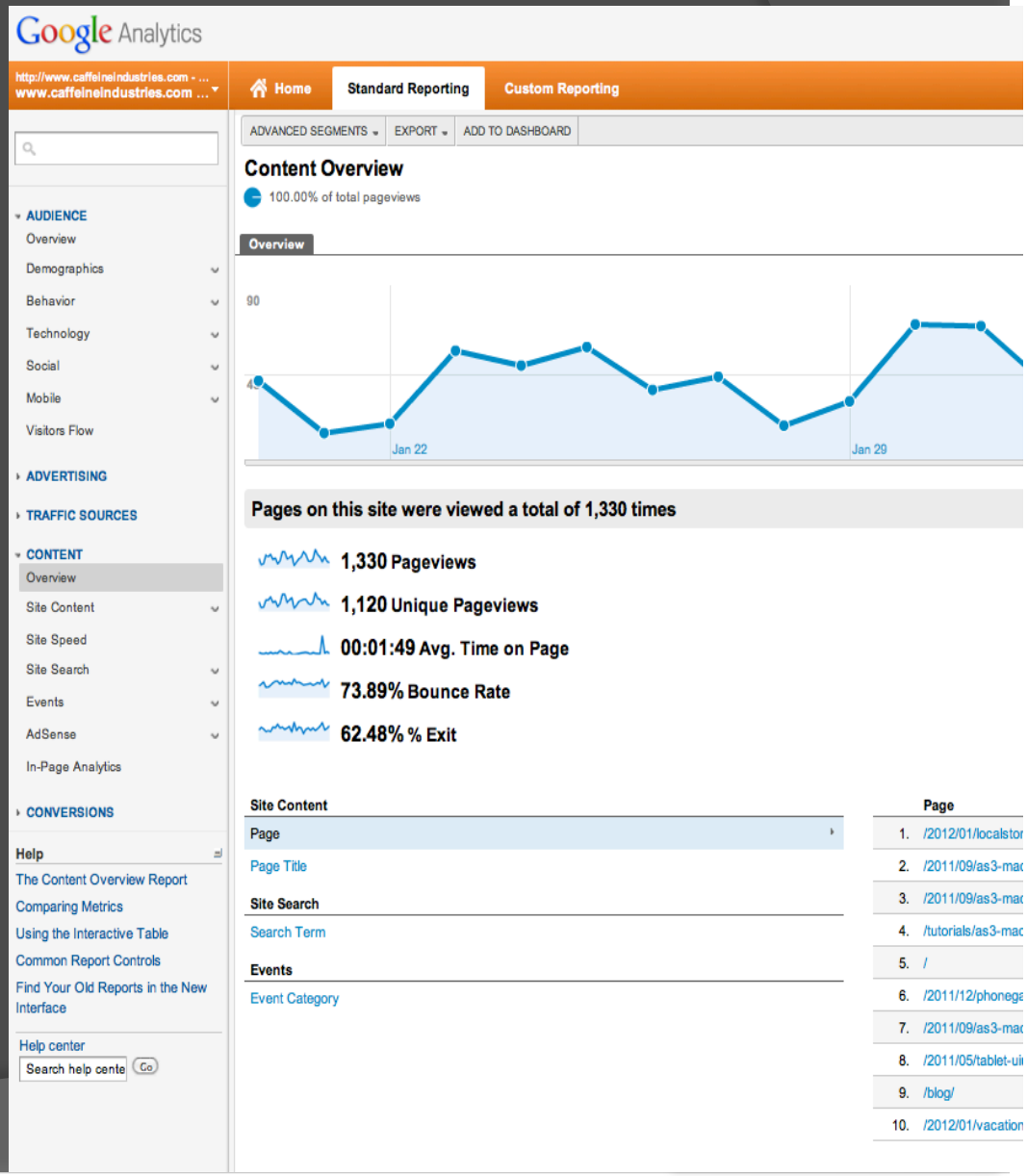


- Adds Structure and Simplifies Processes
- Improves Consistency
- Decreases Radio Time



Metric Usage Data – What's In It For the Medical Director?

- Viewable aggregate App usage by all crews on all calls
- Usage trends may indicate areas that need to be addressed formally in CE
- Usage metrics can help determine need for revisions and updates



App Kitty!

Foo Pets
Feed
Water
Play
TFD Kitty
Tucson Fire
Administrative Orders
Beta
Filter Items...
MEDS RELAY
PATIENT
NON-PATIENT
TRANSPORT DESTINATIONS
PATIENT ASSESSMENT

The People of Substance Behind the Front Man

- Michael Martinez
- Adrienne Hollen
- Darin Wallentine
- Norma Battaglia RIP